

**MINUTES OF A MEETING OF THE OADBY RESIDENTS FORUM
HELD AT OADBY COMMUNITY CENTRE, SANDHURST STREET,
OADBY ON WEDNESDAY 4 MARCH 2015, COMMENCING AT 6.30
P.M.**

IN ATTENDANCE:

Councillor D Carter–Chair

Councillors: L Darr, D Gamble, S Dickinson J Kaufman and L Kaufman

Residents in attendance: P Bliss, K Ross, J Hier, S Gutteridge, S Sarwar, P Baulch,
D Needham, D Bromley, J Vickerstaff, D J Burton.
E Davidson, D Chapman, T Bottomley, P Ballard, D Wheeler, K Turner, K Solanki, B
Culpin, A Day, C Foulds, T Chowdhury, J Pooley, M I Noormahomed, M
Worthington, Mr Tonkins, Mrs Tonkins, P J Van der Willi

Others in Attendance: PC M Fenwick, PCSO L Brown, V Quintyne (OWBC), S
Gutteridge (Oadby Traders), J Griffiths(OWBC), G Lamb (Pride of the Borough)

Apologies: J Pellmore

Min Ref	Narrative	Officer Responsible												
18.	<p><u>LOCAL POLICE ISSUES</u></p> <p>PC M Fenwick provided an update on crime figures for the period since the Forum last met. This is summarised below:</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 60%;"></td> <td style="text-align: right;">This</td> </tr> <tr> <td>Last</td> <td></td> </tr> <tr> <td>Burglary in Dwelling: 19</td> <td style="text-align: right;">26</td> </tr> <tr> <td>Burglary Other than Dwelling: 10</td> <td style="text-align: right;">3</td> </tr> <tr> <td>Theft from Vehicle: 25</td> <td style="text-align: right;">15</td> </tr> <tr> <td>Criminal Damage: 12</td> <td style="text-align: right;">15</td> </tr> </table> <p>PC Fenwick informed residents of current projects currently in operation:</p> <ol style="list-style-type: none"> 1. The South Leicestershire Police Force is going through structural change. There are now full time dedicated officers who are focussed on neighbourhood issues. A summary of findings from current Police consultations will be published on the Police website. 2. There is inconsiderate parking taking place outside of Launde and Manor schools. 		This	Last		Burglary in Dwelling: 19	26	Burglary Other than Dwelling: 10	3	Theft from Vehicle: 25	15	Criminal Damage: 12	15	
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	<ol style="list-style-type: none"> 3. Acquisitive crime is a key area of Police focus. For example burglary. More Police are to be placed on the beat to deter crime. 4. Burglaries are not occurring in any particular area of Oadby. Some have occurred close to the A6 corridor. 5. Taxis are parking inconsiderately on yellow lines between South Street and Burton Corner. This is causing gridlock and the Police have warned drivers to desist doing this. 6. Speeding around Manor Road has been dealt with by way of fixed penalty notices. It is likely that a mobile van will be sited in the area in the near future to monitor this. <p>A discussion took place about parking near schools and on pavements. Residents made it clear to the Police that this is an issue of great concern to them. The Police reassured residents that parking issues were being monitored and encouraged residents to report dangerous or obstructive parking so a body of evidence can be built. Residents were invited to report issues of concern by accessing the Police website or telephoning 101 to report non urgent emergencies or to speak to the beat Police.</p> <p>Following a resident query the Police stated there is currently no data available to support the impact of the street lighting switch-off. The Police noted most burglaries took place in daylight hours.</p> <p>The Chair thanked the Police for the update.</p>	
19.	<p><u>CUSTOMER SERVICES TRANSFORMATION- PRESENTATION</u></p> <p>Jacky Griffiths, Manager for Oadby and Wigston`s Customer Service informed the Forum a consultation on the Customer Charter is currently being rolled out across the Borough.</p> <p>Hard copies of the consultation summary and a consultation feedback form were distributed at the meeting. The following points were raised in discussion.</p> <p>Residents asked a range of questions about the potential effectiveness of implementing changes to the Charter and what the likely impact might be on residents.</p> <p>The five day response to complaints will be upheld and clients will be told when to expect a full response. All email queries will be replied to.</p> <p>To address customer frustration with aspects of the current service a major new Telephony System is to be introduced. This will provide residents with access to an officer who can actually answer queries.</p> <p>Frontline staff will be provided with training to address residents`</p>	

	<p>queries This will be backed up by a knowledge bank which is part of the IT system.</p> <p>In the Summer, Customer Services is to relocate to new offices in Bell Street. This move is to be formally announced. The Service will host a facility to view planning applications. To view older plans an appointment can be made at the Council office at Bushloe House, Station Road. Staff will be trained to use the computer to access older plans.</p> <p>The consultation being undertaken is likely to impact on the number of staff in the front and back ends of the service.</p> <p>It was acknowledged there is a shortage of staff at the Oadby Customer Services information point and there have been a few IT issues. These are being bottomed out. This part of the service is also going to be publicised better.</p> <p>Jacky Griffiths requested residents feedback their opinion on the Charter's five key service areas being reviewed. This can be done either by returning the consultation form to the Council's reception or going online to access the document.</p> <p>On concluding her presentation the officer was thanked by the Chair.</p>	<p>Residents</p>
<p>20.</p>	<p><u>OADBY AND WIGSTON COMMUNITY FIRST RESPONSE – DEFIBRILLATOR PROPOSAL</u></p> <p>Rick Moughton and Trish Bentley, Oadby and Wigston First Responders presented a proposal to the Forum. The Proposal requested funding to enable them to purchase a First Responders kit for use in the Borough.</p> <p>The Responders informed the Forum that the First Responders initiative came out of recommendations in the Government 1999 green paper, Saving Lives- Our Healthier Nation. The Responders strictly follow EMAS (East Midlands Ambulance Service) operating guidelines.</p> <p>The Responders proposal requested funds of £1,200 to pay for a defibrillator machine. This machine is used to provide life saving assistance to people in the local community. Any extra funds the Forum could award would be greatly appreciated. It would cover ancillary equipment costs. For example the cost of purchasing jackets and the recruitment and training of volunteers.</p> <p>It takes £2000 to provide a full First Response kit. A church group offered to do some fund raising on the First Responders behalf to raise monies to invest in a kit. Responders perform a holding role. They are not a replacement for Paramedics. A Resident suggested that the Responders should approach</p>	

	<p>Oadby Trust on the 14th August and subsequently Asda, Sainsbury`s and the Big Lottery to source additional funding. Following discussion, the Forum agreed to authorise capital not revenue funding totalling £2000 to purchase a kit and to look again sympathetically in a year`s time at funding requirements. This takes into cognisance the fact that they will also be requesting funding from South Wigston and Oadby Resident Forums.</p> <p>It was agreed First Responders will provide an update to the Forum twice a year on how the funding has been used and the impact of its use on behalf of the people of Oadby and Wigston.</p>	<p>Chair</p> <p>First Responder s Veronika Quintyne</p>
<p>21.</p>	<p><u>CHAIRMAN`S UPDATES INCLUDING:-</u> The following are matters noted from the previous Resident Forum meeting (14.11.2014):</p> <p>In relation to the blocked drain on the A6 Councillor Gamble noted, a site visit was made. The gulleys were cleared but have since become blocked again with leaves. A resident asked for the County Council Planning Officer to do a recheck of this problem. There are 9 blocked gulleys between Asda and the BP Petrol station. Councillor Gamble is to follow this up.</p> <p>The purchase of a litter bin for Uplands Road is to be placed on the agenda for the next Forum meeting.</p> <p>The costing for the bus shelter for Howden Road is being addressed.</p> <p>The County Council quote for two public benches at Burton`s corner has been received. VAT is included. The Authority can claim the VAT. An update is to come to the next meeting.</p> <p>There is no water connection for the Ellis Park fountain. The pipes are made of lead and it will require Listeria treatment before water can be consumed from it. The full cost is to come to the next meeting.</p> <p>The Forum considered the Chairman`s current Update Report dated March 4th 2015. A hard copy was circulated at the meeting. The Chairman gave a verbal update on issues outlined in the document.</p> <p>The Chair informed Residents that the Forum spend was established in 2006.</p> <p><u>Electoral Registration</u> All electoral registrations have been changed to reflect the</p>	<p>Councillor Gamble</p> <p>Chair Veronika Quintyne</p> <p>Chair Veronika Quintyne</p> <p>Chair Veronika Quintyne</p> <p>Chair Veronika Quintyne</p>

	<p>details of the individual person. People validated under a household system are entitled to legitimately vote. People need to register to vote giving their date of birth and national insurance number. Individuals will not be allowed a proxy or postal vote if they have not been transferred over to the new system.</p> <p><u>Urgent Care Update:</u> The Walk-in Centre in Oadby is now dealing with urgent care matters. Weekend and bank holiday opening times are 8am to 8pm covering all 33 GP Practices.</p> <p><u>Mobile Speed Activated Road Signs</u> This was discussed 18 months ago. This activated traffic sign is placed at the end of the A6.No data as yet has been collected to gauge whether it is needed in Oadby.</p> <p><u>Oadby Grange Country Park</u> Oadby Grange Country Park is still moving on through the legal processes for its development.</p> <p><u>Chicken Alley</u> Chicken Alley work is to come to an end in Spring 2015.</p> <p><u>Stoughton Park Development</u> The Stoughton Park development includes the Cow and Plough and small business units. A brief has been prepared to guide developments. It is now out for comment with a closing deadline of March 27th 2015.The link to this is to be emailed to residents on the circulation list. The document can be found on the Council website under the Planning section.</p> <p>As yet there is no set calendar date for the next Resident Forum meeting. This is to be agreed by mid June by the new administration.</p>	<p>Veronika Quintyne</p>
<p>22.</p>	<p><u>ITEMS RAISED BY RESIDENTS AND REQUESTS FOR FUTURE ITEMS</u> Residents were invited to raise any issues of concern which are summarised below:</p> <p>Leicestershire County Council Matters:</p> <ul style="list-style-type: none"> • Bushes overhanging the A6 near the Sainsbury store is making walking on the pavement very difficult. The County Councillor is to report this to Highways. • Concerns were raised about part night time street lighting. Residents heard that a number of County Councillors were challenging this decision. <p><u>Borough wide Issues</u> The Royal Mail grey boxes are redundant. These are to be</p>	<p>County Councillor</p>

<p>removed in the next twelve weeks.</p> <p>Stoughton House, the office building next to Waitrose, termed the “skyscraper”, continues to be developed.</p> <p>With reference to the Farmland Properties to be developed, the developers appeal was turned down. The Borough Council believes the Planning Inspector`s decision was flawed. An application for a judicial review is being made.</p> <p><u>Other Matters:</u></p> <ol style="list-style-type: none"> 1. The Pride of the Borough has a loyalty card which supports civic work in the Borough. For example not only bulb planting but also cleanliness in the Borough and how the community interacts and works with businesses. The Loyalty card only costs £5.00 a year. 2. Residents were informed of a bulb planting project which is seeking suggestions as to where more bulbs can be planted to improve the Borough`s verges. A clipboard to collect suggestions as to where bulbs might be planted was circulated. Residents are involved in planting the bulbs. 3. A resident reported that around the 25th January 2015 there was serious traffic congestion at the intersection of Launde Road and Manor Road extension and the turn into Copse Close. Several accidents occurred. In February the resident photographed the traffic causing concern. Hard copies of the photos were circulated at the meeting. They served to illustrate the problem around this bend. It was stressed that cars overtaking parked cars and oncoming traffic was a danger causing blockage of the highway. <p>A traffic investigation of this hazard was requested. There are no single or double lines As this problem relates to highways it is recognised as a County Council matter. The resident was informed the County Council is no longer putting down yellow lines. It was however noted that the design of the junction was inappropriate for the level of traffic use.</p> <p>The resident suggested that a request could be made for a “slow slow” sign to be erected both sides of Copse Close. A County Council Officer is to be requested to make a site visit to view the problem.</p> <p>A costing for a fixed vehicle activated sign is to be considered at a future Resident Forum meeting.</p> <ol style="list-style-type: none"> 4. A resident reported that building work at Uplands Road 	<p>Chair</p> <p>Chair</p>
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	<p>and lorries are damaging the sides of verges. The Chair stated these verges will be made good and bus stops are to be moved. This is to be paid for by the lorry company.</p> <ol style="list-style-type: none"> 5. Lighting on the Parade in Oadby has been knocked down. At the end of March 2015 the County Council is to relay the tarmac path to the highway. 6. Granite blocks are too low and too small and people are tripping over them. This observation is to be taken to the Place Shopping Group. 7. It was acknowledged that it is good to have cigarette stubbing out areas on the top of bins. This is being included in the snagging adjustments to the public realm. 8. Councillor Gamble followed up the issue of tree stumps. These are to be removed. These are dead trees and will be replaced subject to budget. 9. There is a need for a junction box at the zigzag at Launde Road. This is a highways issue. Yellow lines have been marked out over previous years to slow school traffic on the A6. The Police is dealing with addressing parking infringements issues close to schools <p><u>Street Lighting.</u> A resident noted street lights are to be replaced with LED lighting to replace switched off street lighting and promote the saving of public funds.</p>	<p>Chair</p>
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Meeting closed at 20:17